



Securing today
and tomorrow

Online Services from www.ssa.gov

Apply for—
Retirement
Disability
Medicare

And So Much More!

SSA.gov



Why use Social Security's online services?

Using our online services, you can:

- Start immediately, with no appointment needed.
- Conveniently complete much of your Social Security-related business from any location and on any device.

How secure is my personal information?

We use the most secure internet technology to keep your information private.

What can I do online?

You can:

- Apply for Social Security retirement benefits.
- Apply for spouses benefits.
- Apply for Social Security disability benefits, and in certain circumstances, Supplemental Security Income (SSI) payments at the same time.
- Apply for Medicare.
- Apply for Extra Help with your Medicare prescription drug costs.
- Use our benefit calculators to calculate your retirement, disability, and survivors benefits.
- Replace a Medicare card.

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- Find answers to frequently asked questions (FAQ).

By creating an online *my* Social Security account, you can also:

- Check your earnings and verify them every year.
- Get an estimate of your future benefits.
- Get a letter with proof of your benefits or proof that you don't receive benefits.
- Request a replacement Social Security card, if you meet certain requirements.
- Choose to receive important messages and certain notices online from Social Security, avoiding mail delays.
- Manage your benefits:
 - Change your address or telephone number.
 - Start or change your direct deposit.
 - Get a replacement SSA-1099 or SSA-1042S for your taxes.

You can create a *my* Social Security account if you're age 18 or older, have a Social Security number, a valid U.S. mailing address, and an email address.

To create an account, go to ***www.ssa.gov/myaccount***. You'll need to:

- Provide some personal information to verify your identity.
- Choose a username and password.
- Provide your email address.

You'll need to select how you would like to receive a one-time security code, whether to a text-enabled cell phone or to the email address you registered. You will need to enter this security code when you create your account. Each time you sign in with your username and password, we will send a one-time security code. The security code is an enhanced security feature to protect your personal information. Keep in mind that your cell phone provider's text message and data rates may apply.

If you're an employer, you can use Business Services Online to:

- Upload a wage report file.
- Manually enter up to 50 W-2s directly into a W-2 template, submit them all to us electronically, and print copies to give to your employees.
- View the status of previously submitted wage reports.
- Verify the names and Social Security numbers of your employees.

How do I begin?

If you have access to a secure internet connection, go to **www.ssa.gov** and select the service you want.

Contacting Social Security

The most convenient way to do business with us from anywhere, on any device, is to visit www.ssa.gov. There are several things you can do online: apply for benefits; get useful information; find publications; and get answers to frequently asked questions.

When you open a personal *my* Social Security account, you have more capabilities. You can review your *Social Security Statement*, verify your earnings, and get estimates of future benefits. You can also print a benefit verification letter, change your direct deposit information, request a replacement Medicare card, get a replacement SSA-1099/1042S, and request a replacement Social Security card (if you have no changes and your state participates).

If you don't have access to the internet, we offer many automated services by telephone, 24 hours a day, 7 days a week. Call us toll-free at **1-800-772-1213** or at our TTY number, **1-800-325-0778**, if you're deaf or hard of hearing.

A member of our staff can answer your call from 7 a.m. to 7 p.m., Monday through Friday. We ask for your patience during busy periods since you may experience a high rate of busy signals and longer hold times to speak to us. We look forward to serving you.

Social Security Administration

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